

Code of Conduct

ACCPA

About this workshop

From 1 July 2025, when the Aged Care Act 2024 commences, CHSP providers will need to adhere to the new regulatory framework (registration model), including the Code of Conduct.

Join ACCPA to unpack and explore the practical application of the Code in service delivery. This workshop will assist in meeting your obligations to provide safe care by adhering to the Code and reducing potential risks. Demonstrate to older people and their families your organisation's commitment to delivering safe and respectful care, and prepare to meet new legislative requirements.

A certificate will be provided to participants which can be used as proof of undertaking this training.

Learning outcomes

- ✓ Understand the key elements and types of conduct covered
- ✓ Identify your responsibilities under the Code and understand the implications for CHSP providers
- ✓ Ensure older people have confidence and trust in the quality and safety of care they receive
- ✓ Understand the consequences of non-compliance with the Code, the Commission's monitoring and powers, and banning orders
- ✓ Identify expected practice, as well as inappropriate and inconsistent practice and behaviours
- ✓ Review current policies and procedures against the Code

Target audience

CHSP providers, team leaders, care coordinators, and anyone who is responsible for the day-to-day business operations of CHSP provision.

Workshop details

Date	Tuesday 25 February 2025
Time	2-3.30pm AEDT
Location	Online via Zoom
Cost	\$50 for CHSP providers \$289 for members \$462 for non members

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