

Welcome to Parent Pathways and Workskil Australia

Parent Pathways is a dedicated, personalised program to help you improve your family's future, tailored around your role as a parent or carer.





How Parent Pathways Can Help

Parent Pathways is a flexible program with a wide range of options to help you achieve goals for you and your family.

The program is voluntary, and you can choose to pause and return. Our door is always open.

Parent Pathways offers:

ENGAGEMENT SUPPORT

Assistance with the costs of participating in Parent Pathways, includes:

- ★ A \$100 Gift Voucher* for attending your first appointment with us in person; and
- ★ A \$50 Gift Voucher* for attending in-person appointments with us, with limits applied
- ★ Assistance with transport costs to attend our appointments

INDIVIDUAL FINANCIAL SUPPORT

Parent Pathways provides financial support each year from the day you start and while you participate. The funds can be used for:

- ★ Study (cost of courses, tickets, licenses, books, equipment and personal protective equipment)
- ★ Technology (mobile phone, laptop, data)
- ★ Transportation (petrol, public transport tickets, car registration)

Our commitment to supporting you

Workskil Australia is a not-for-profit organisation. We support people of all backgrounds and abilities to improve their access to education, employment, housing, health and wellbeing.

Your qualified Parent Mentor will work to get to know you, understand your needs and support you in reaching your goals and aspirations for your family's future.

OTHER FINANCIAL SUPPORT

Parent Pathways can also provide additional funds to support you with the following:

- ★ Early childhood and associated costs;
- ★ Medical expenses that stop you from achieving your goals;
- ★ Crisis support for housing and basic living needs;
- ★ Costs associated with job search and work-related expenses, such as interview clothes, work related checks, uniforms, etc;
- ★ Relocation assistance to help you with the cost of moving for a new job.

TRAINING AND STUDY OPPORTUNITIES

Access training or study in-person or online. This includes help with speaking, reading and writing English if required.

FINDING A JOB

If you are looking for work, we can connect you with employers who are ready to hire you or help you apply for jobs. We'll always focus on jobs that work around your family commitments.

PROFESSIONAL RESUME

We can write a professional resume for you and show you the best way to craft your own winning resumes.

DIGITAL LITERACY SKILLS

Coaching and training to help you improve your computer and digital skills.

HELP IN TIMES OF CRISIS

Talk to us about your situation and we can provide direct support, as well as referrals to the right local service. You will be treated with care and confidentiality.

HOUSING SUPPORT

Workskil Australia's Housing Pathways Team can assist you securing crisis, medium- and long-term housing, or refer you to services that can assist.

HEALTH AND WELLBEING ASSISTANCE

We have qualified counsellors who can provide support in-person, over the phone or through group sessions. If you prefer we can refer you to an external service.

If you need help with sickness, injury, disability or addiction, we can help connect you with the appropriate service for assistance.

CHILDCARE AND EARLY CHILDHOOD EDUCATION

Your Parent Mentor can help you find suitable early childhood education or childcare and access available subsidies to assist with the fees.

TRANSPORT ASSISTANCE

We can help you get your Learner's Permit, find a driving instructor, and achieve logbook hours.

CENTRE FACILITIES

Our Parent Pathways Centres have:

- ★ Free WiFi, computers, printing facilities and phones
- ★ Kitchen facilities, including free food pantries, microwaves, water, tea and coffee
- ★ Child-friendly facilities including change tables and feeding areas

CHILD-FRIENDLY PLAY SPACES

Child-friendly play spaces are available in our Parent Centres. These are great places to meet other parents, make friends and build confidence whilst having fun with your children.

CULTURALLY APPROPRIATE SERVICES

Our Parent Mentors provide culturally-safe services for First Nations parents and parents from culturally diverse backgrounds.

INTERPRETER SERVICES

Interpreters are available for all of our parenting services. Our diverse staff group speak a range of languages and we may be able to offer assistance in your preferred language – let your Parent Mentor know if you would like to discuss your options.



You can also access this brochure in Arabic from our website.



You can access this brochure in Mandarin from our website.



You can access this brochure in Vietnamese from our website.



We want your feedback!

We value your feedback, as it helps to improve our services.

You can provide feedback in the following ways:

- ★ **Parent Pathways Committee:** you can volunteer to help decide which services or programs you want to see from us in your local area.
- ★ **SMS Surveys:** we will routinely send surveys to get your feedback on how well we are delivering our services.
- ★ **Compliments and Complaints:** you can provide feedback in person, over the phone or via our website www.workskil.com.au.



Getting started

Now that you're on board, it's all about you. Here's some tips to help get started with Parent Pathways:

- 1. Identify your goals, and share them with your Parent Mentor.**
These can be short or long-term goals related to skills, study, finding a job or improving your wellbeing.
- 2. Work with your Parent Mentor to choose the support options that will best help you meet your goals.**
Your Parent Mentor will work with you to put in place actions and activities that suit your needs and help you to progress towards meeting your goals.
- 3. Sign your consent form and make your appointment with your Parent Mentor.**
We work around you and your children's schedules. If you need to reschedule an appointment, please contact your Parent Mentor.

Call us on 1800 125 555 or
visit our website at workskil.com.au

